



Quest for Facilities Module Guidance Notes Index

Issue 43 September 2023

Module Number	Module Name	Issue Number	Issue Date	Quest for Facilities
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Day One Core Modules - Quest and Quest Plus

Quest 1	Tackling Inequalities (Activity Alliance)	One	June 2022	✓
Quest 2	Customer Journey	Two	Oct 2022	✓
Quest 3	Operational Management	One	June 2022	✓
Quest 4	Managing the Team	Two	Sept 2023	✓
Quest 5	Environmental Management	Two	Sept 2023	✓
Operations 4	Compliance Declaration	Eighteen	June 2022	✓

Module Choices - Quest Plus Assessments Only

Day 2 of Quest Plus consists of 5 modules:

- “Quest 6 - Planning to Improve” is a compulsory module
- Facilities can then select 4 other modules from the list below

Please note:

- Facilities can only select a maximum of 1 module from the “Engaging Modules” section
- SPLUS28 Swim England Learn to Swim cannot be selected with SPLUS20 Swimming Lessons
- GPLUS38 Exercise Referral Standard, GPLUS39 Accessible Facilities and SPLUS28 Swim England Learn to Swim must be selected within 7 days of your purchase order being received in the Quest Office
- GPLUS38 Exercise Referral Standard and SPLUS28 Swim England Learn to Swim are larger modules and each will take up 2 module choices, if selected.

Day Two Core Modules - Quest Plus

Quest 6	Planning to Improve	One	June 2022	✓
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Day Two Engaging Modules - Quest Plus (Maximum of 1 to be selected)

GPLUS13	Engaging with Children 0 - 11 years	Three	July 2016	✓
GPLUS22	Engaging with Older People	Two	July 2016	✓
GPLUS23	Engaging with Young People 12 – 19 years	Two	July 2016	✓
GPLUS24	Engaging with Clubs	Four	July 2016	✓
GPLUS26	Engaging with Women and Girls	One	July 2016	✓



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Day Two Generic Modules - Quest Plus

GPLUS11	Marketing, Research and Communication	Four	July 2016	✓
GPLUS12	Quality/Integrated Management System	Four	July 2016	✓
GPLUS20	Sports Specific Development	Two	July 2016	✓
GPLUS25	Engaging with Volunteers	Two	July 2016	✓
GPLUS30	Safeguarding	Four	July 2016	✓
GPLUS38	Exercise Referral Standard	One	June 2022	✓
GPLUS39	Accessible Facilities	One	June 2022	✓

Day Two Specific Modules - Quest Plus

SPLUS2	Food and Beverage	Five	July 2016	✓
SPLUS3	Ice Rink	Four	July 2016	✓
SPLUS4	Athletics	Four	July 2016	✓
SPLUS6	Golf	Four	July 2016	✓
SPLUS7	Fitness Suites (Inc. Group Exercise)	Five	July 2016	✓
SPLUS10	Climbing	Three	July 2016	✓
SPLUS14	Event Management	Four	July 2016	✓
SPLUS15	Theatre/ Conference	Four	July 2016	✓
SPLUS16	Water Sports	Four	July 2016	✓
SPLUS19	Pool Water Management	Four	July 2016	✓
SPLUS20	Swimming Lessons	Five	July 2016	✓
SPLUS25	Lifeguarding	Four	April 2019	✓
SPLUS28	Swim England Learn to Swim Accreditation	Three	April 2019	✓
SPLUS43	Financial Management and Performance	Five	July 2016	✓
SPLUS45	Sales and Retention	Six	July 2016	✓
SPLUS48	Health and Safety Management	Six	July 2016	✓